

# **Motorhome** Warranty

Parts and Labour Warranty





# About the Motorhome Warranty

National Warranty Company's (NWC) Motorhome Warranty is a parts and labour warranty that is designed to reduce the financial impact of unexpected repairs to your Motorhome.

A range of warranty options are available to suit most budgets, with levels of cover on the vehicle, living quarters and manufacturer fitted appliances determined by the Motorhome's age and distance travelled. For extra peace of mind, NWC has an Australia-wide repair network, so in the unfortunate event your Motorhome suffers a failure, we can help you get back on the road sooner.

## Benefits of the Motorhome Warranty

- Reduces the financial impact of unexpected failures and repairs to your Motorhome.
- Unlimited number of claims.\*
- Parts and labour coverage on the Motorhome.
- Plans available which include cover for manufacturer fitted appliances.\*
- Available for terms of 12, 24 or 36 months.
- Financial assistance towards emergency accommodation and car hire in the event your Motorhome suffers a failure.\*
- Warranty can be transferred to a new owner in the event you sell the Motorhome – adding value to potential buyers.\*
- Easy and fast 'no forms' claims process.
- Quality guarantee on authorised repairs for the duration of the warranty term.\*
- Repairers are paid directly therefore reducing your out-of-pocket expenses.
- Australia-wide repair network.

\*Conditions apply.

See over for more details and covered components.



# **Motorhome** Warranty

Protection against the unexpected costs of repair to your Motorhome.



#### What is covered under warranty?

The Motorhome Warranty covers parts and labour for an unlimited number of repairs on covered components during the warranty term. The maximum limit for any one claim is determined by the level of cover selected.\* (See table right).

#### What plans and terms are available?

Three different plans are available depending on the age and kilometres of your Motorhome and the level of cover required (see table right). All plans are available for 12, 24 or 36 months.

### Are all appliances covered?

The Motorhome Warranty includes cover for selected appliances (where applicable) that were fitted by the original manufacturer or the selling dealer. See table right for the list of covered appliances and claim limits.

# What happens if I need to claim?

If your Motorhome requires warranty repairs, please call the warranty administrator (NWC) prior to arranging any repair work to the Motorhome. A member of the NWC Claims Team will process your claim and refer you to the nearest approved repairer wherever you are in Australia. Authorised repairs are then paid direct to the repairer – you won't have to wait to be reimbursed, therefore reducing your out-of-pocket expenses.

# What servicing is required to maintain the warranty?

To maintain the warranty on your Motorhome, regular servicing and maintenance needs to be carried out by a licensed repairer in accordance with the Motorhome Warranty servicing requirements as outlined in the Warranty Terms and Conditions.

\*NOTE: This brochure is designed as an overview only. For full Terms and Conditions please refer to either the Motorhome Warranty Book or Product Disclosure Statement which applies to your purchase. Benefits offered by the Motorhome Warranty are in addition to any warranties and guarantees relating to your Motorhome under the Competition and Consumer Act 2010 (Australian Consumer Law) and State and Territory legislation.

COVERED COMPONENTS	PLAN A	PLAN B	PLAN C	
The Covered Components and Financial Limits (inclusive of GST)	Any Motorhome regardless	Motorhomes up to 12 years	Motorhomes up to 7 years	
are listed below. Authorised claims are paid up to these Financial limits. Refer to the Terms and Conditions for full details.	of age and distance travelled at the date of purchase.	of age and 225,000 kms at	of age and 160,000 kms at the date of purchase.	
VEHICLE:		the date of purchase.		
	\$1,000	num claim limit per claim (incl \$3,000	\$5.000	
Engine	. ,	\$3,000	\$5,000	
Transmission  Differential	\$1,000 \$1.000	\$3,000	\$5,000	
	\$1,000	\$1,250	\$1,750	
Cooling System  Electrical	\$350	\$1,250	\$1,750	
		· · ·	. ,	
Brakes	\$350	\$1,250	\$1,750	
Steering	\$350	\$1,250	\$1,750	
Clutch	\$350	\$1,250	\$1,750	
Turbocharger	\$350	\$1,250	\$1,750	
Air Conditioner	\$350	\$1,250	\$1,750	
ABS Brake System	\$350	\$1,250	\$1,750	
Solenoids and Computers	\$350	\$1,250	\$1,750	
Fuel System	\$350	\$1,250	\$1,750	
Power Windows	\$350	\$1,250	\$1,750	
LIVING QUARTERS WATER INGRESS FROM:	Maximum claim limit per claim (incl GST)			
Roof	Not Covered	\$500	\$750	
External Door	Not Covered	\$500	\$750	
Side Window	Not Covered	\$500	\$750	
Rear Window	Not Covered	\$500	\$750	
APPLIANCES COVER:	Maximum claim limit per claim (incl GST)			
Air Conditioning	Not Covered	\$500	\$750	
Washing Machine	Not Covered	\$500	\$750	
Refrigerator	Not Covered	\$500	\$750	
Hot Water	Not Covered	\$500	\$750	
Stove	Not Covered	\$500	\$750	
ACCOMMODATION & CAR HIRE:				
Emergency Breakdown Accommodation Assistance	\$100 towards the cost of accommodation in the event your Motorhome breaks down more than 100km from home.*			
Emergency Breakdown Car Hire Assistance	Up to \$50 per day for a maximum of 7 days towards the cost of car hire in the event your Motorhome breaks down.*			

24 Hour, 7 Day, Australia-wide Roadside Assistance memberships are also available for your Motorhome. Ask your Dealer or Agent for details.





National Warranty Company (NWC) was established in 1999 and specialises in the provision and administration of extended warranty products which are sold through selected dealers, agents and brokers Australia-wide.

NWC prides itself on providing the highest quality warranty products and after sales customer service to provide customers with peace of mind in the event of unexpected faults.

For more information about NWC and our product range, please speak to your Authorised Representative: