



Caravan Warranty

Parts and Labour Warranty





About the Caravan Warranty

National Warranty Company's (NWC) Caravan Warranty is a parts and labour warranty that is designed to provide peace of mind and reduce the financial impact of unexpected repairs to your Caravan.

A range of warranty options are available to suit most budgets, with the level of cover available on both the Caravan and manufacturer fitted appliances determined by the Caravan's age. For extra peace of mind, NWC has an Australia-wide repair network, so in the unfortunate event your Caravan requires repair, we can help you get back on the road and Caravanning sooner.

Benefits of the Caravan Warranty

- Reduces the financial impact of unexpected failures and repairs to your Caravan.
- Unlimited claims.*
- Parts and labour coverage on the Caravan.
- Plans available which include coverage for manufacturer fitted appliances.*
- Available for terms of 1, 2 or 4 years.
- Financial assistance towards emergency accommodation in the event your Caravan suffers a failure.*
- Warranty can be transferred to a new owner in the event you sell the Caravan – adding value to potential buyers.*
- Easy 'no forms' claims process.
- Repairers are paid directly therefore reducing your out-of-pocket expenses.
- Australia-wide repair network.

*Conditions apply.

See over for more details and covered components.



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Protection against the unexpected costs of repair to your Caravan.



What is covered under warranty?

The Caravan Warranty covers parts and labour for an unlimited number of repairs on covered components during the warranty term. The maximum limit for any one claim is determined by the level of cover selected.* (See table right).

Are all appliances covered?

The Caravan Warranty includes cover for selected appliances (where applicable) that were fitted by the original manufacturer or the selling dealer. See table right for the list of selected appliances and cover limits.

What happens if I need to claim?

If your Caravan requires warranty repairs, please call the warranty administrator (NWC) prior to arranging any repair work to the Caravan. A member of the NWC Claims Team will process your claim and refer you to the nearest approved repairer wherever you are in Australia. Authorised repairs are then paid direct to the repairer – you won't have to wait to be reimbursed, therefore reducing your out-of-pocket expenses.

Is an excess payable on claims?

There is a \$250 excess payable on claims made under this warranty, which forms part of the maximum claim limit. If the cost of repair is higher than the covered component claim limit, you will be required to pay the balance of the repair.

What servicing is required to maintain the warranty?

To maintain the warranty on your Caravan, regular servicing and maintenance needs to be carried out by a licensed repairer in accordance with the Caravan Warranty servicing requirements as outlined in the Warranty Terms and Conditions.

*NOTE: This brochure is designed as an overview only. For full Terms and Conditions please refer to either the Caravan Warranty Book or Product Disclosure Statement which applies to your purchase. Benefits offered by the Caravan Warranty are in addition to any warranties and guarantees relating to your Caravan under the Competition and Consumer Act 2010 (Australian Consumer Law) and State and Territory legislation.

COVERED COMPONENTS	PLAN A	PLAN B	PLAN C
The Covered Components and Financial Limits (inclusive of GST) are listed below. Authorised claims are paid up to these financial limits. Refer to the Terms and Conditions for full details.	Caravans up to 12 years of age at time of purchase.	Caravans up to 5 years of age at time of purchase.	Caravans up to 2 years of age at time of purchase.
CARAVAN:	Maximum claim limit per claim (incl GST)		
Chassis	\$1,000	\$1,500	\$3,000
Axle	\$750	\$1,250	\$2,000
Suspension	\$500	\$750	\$1,000
Electric Brakes	\$500	\$750	\$1,000
WATER INGRESS FROM:	Maximum claim limit per claim (incl GST)		
Roof	\$550	\$750	\$1,000
External Door	\$550	\$750	\$1,000
Side Windows	\$550	\$750	\$1,000
Front Window	\$550	\$750	\$1,000
Rear Window	\$550	\$750	\$1,000
APPLIANCES COVER:	Maximum claim limit per claim (incl GST)		
Air Conditioning	Not Covered	\$750	\$1,250
Washing Machine	Not Covered	\$750	\$1,250
Refrigerator	Not Covered	\$750	\$1,250
Hot Water	Not Covered	\$750	\$1,250
Stove	Not Covered	\$750	\$1,250
ACCOMMODATION:			
Emergency Breakdown Accommodation Assistance	\$100 towards the cost of accommodation in the event your Caravan breaks down more than 100km from home.*		

24 Hour, 7 Day, Australia-wide Roadside Assistance memberships are available for both your caravan and towing vehicle. Ask your Dealer or Agent for details.





National Warranty Company (NWC) was established in 1999 and specialises in the provision and administration of extended warranty products which are sold through selected Caravan Dealers, Agents and Brokers Australia-wide.

NWC prides itself on providing the highest quality warranty products and after sales customer service to provide customers with peace of mind in the event of unexpected faults.

For more information about NWC and our product range, please speak to your Authorised Representative:

DEALER/AGENT STAMP: